



DISCLOSURE OF SERVICES

Senior Care Consultants ('SCC') is a senior housing and care provider referral agency mandated under the ELDER AND VULNERABLE ADULT REFERRAL AGENCY ACT Chapter 18.330 RCW. As a client of SCC; you, your family and representatives have the right to a disclosure statement. SCC does not charge a fee to their clients or representatives for referral services and are paid directly by the senior housing and care provider. SCC makes referrals and offers options to their clients and does not make direct recommendations.

- SCC's senior housing and care provider referral services are always free to our clients and their families or representatives.
- SCC does not require or request clients to sign waivers of potential liability for losses of personal property or injury. Also, we do not ask for waivers of any rights of the client be signed.
- SCC works with the client, care service facilities and supportive housing providers. We will inform the providers with details regarding the potential clients housing and care needs. In order to do so, SCC must obtain authorization to disclose confidential health care information and information identifying the client.
- SCC conducts routine visits of the senior housing provider facilities we refer our clients to at minimum annually. During the referral process SCC will inform our clients if the property has been toured, DSHS website enforcement letter findings checked and dates those were complete.
- The client may without cause stop using SCC services or switch to another agency without penalty or cancellation fee to the client or representative.
- A client may file a complaint of violations with the Attorney General's office.
Attorney General Phone: Mon-Fri, 10am to 3pm, 360-753-6200 Office of the Attorney General, 1125 Washington Street SE, PO Box 40100, Olympia, WA 98504-0100
- SCC receives fees from the senior housing or care providers for making referrals. This fee is based on an agreement that SCC and the provider have agreed upon. The fee ranges from 30%-100% of one month's equivalent rent and care charges. 30% fee charged for all respite less than 30 days (with the remainder of 70% paid for stays greater than 30 days,) 50% for hospice stays of two consecutive months, and 80%-100% of one month's rent and care charges with boarding homes and independent living communities. 100% of one month's rent and care charges for adult family home permanent move-ins. SCC requests that you provide a copy of your closing/contract documents indicating the monthly charges when complete.
- SCC's contract with senior housing and care providers state the fee cannot be passed on to the client. Payment terms are due anywhere from 10-30 days after client has begun services with the provider. We will provide a pro-rated refund to the provider if the client passes away or moves out within 60 days at a 30% rate based on number of days services were provided.
- Prior to moving into any adult family home the client will require an assessment by a DSHS certified nurse to establish the level of care required, a care plan for the resident and determine the cost of care services. Any fees associated with the assessment are the responsibility of the client and are paid directly to the nurse providing the assessment, if applicable. SCC can, at the request of the client, coordinate scheduling of the assessment with an independent DSHS certified nurse, but is not responsible for the assessment and receives no fees for this service.

I hereby acknowledge receiving the Senior Care Consultants, disclosure statement.

Client's Printed Name

Client or Representative Signature

Date